



GENTLE FAMILY DENTISTRY

NEAL H. LOCKER, D.M.D.

510 Third Avenue Duncansville, PA 16635 (814) 693-6777 FAX: (814) 693-6647 E-mail: greatsmile@gfdentistry.com WEB: www.gfdentistry.com

TO OUR PATIENTS THAT HAVE INSURANCE

We Are Happy to Help You with Your Insurance by Answering Questions to Maximize Your Benefits, What Your Co-pay May Be, Etc. and We Are Also Happy to Fill out the Necessary Insurance Forms and Submit Them Yo Your Insurance Provider for Payment. However, You must Understand the Following:

1. It Is **Your** Insurance - We Do Not Have Access to Your Insurance Company To Keep Track of Balances or Any Changes in Coverage. **These Are Your Responsibility.**
2. Your Insurance Is a Contract Between **You** (or Your Employer) **and the Insurance Company.** We Are Not a Party to this Contract in Any Way And, in Fact, Other than To Verify Coverage, Your Insurance Company Will Not Discuss Your Account with Us. So, If You Have Any Questions about the Amount of Your Coverage or Your Remaining Coverage, You must Contact Your Company, as We Cannot.
3. Not All Services Are Covered by Your Insurance. Some Insurance Companies Arbitrarily Select Certain Services They Will Not Cover and Arbitrarily Select Maximum Fees That They Will Pay For Certain Procedures.

Again, We must Emphasize That Our Relationship Is with You, the Patient, Not With Your Insurance Company. While We Will File Your Insurance for You as A Courtesy, You Need to Be Aware That **All Charges Are Your Responsibility.** Although Our Staff May Be Able to Answer Some Insurance Questions, Any Questions You May Have as to Extent of Coverage, Denial of Benefits, or Other Coverage Questions Should Be Directed to Your Insurance Company, Not Our Office.

Patient Initials